

## Digitizing The Cameroonian Consulate Services

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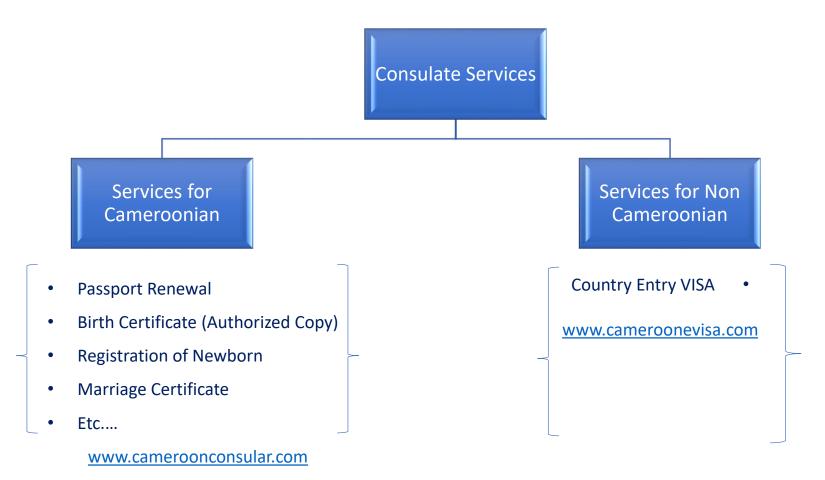
The Ambassador of Cameroon in Egypt

### Agenda

- Consulate Services
- Digitization Objectives
- The Systems Digitization
- The Consulate System (Before & After)
- Impact on Cameroonian Digital Economy



#### **Consulate Services**





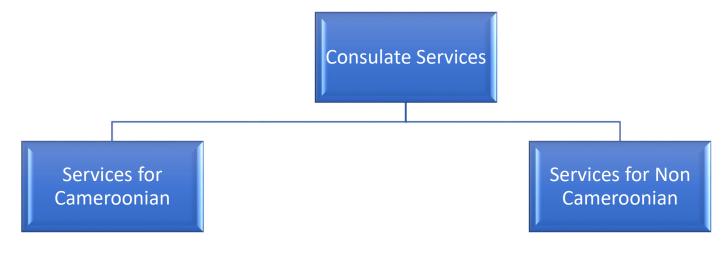
#### The Digitization Objectives

- To create a balance between Granting and Rejecting permits
- To monitor the process in real time
- To assign each task to specific credentials
- To transform the systems' nature from Reactive to Proactive
- To create a planning capacity inside the Cameroonian consulates
- To control the revenue collection and the permission of service fees exemption
- To increase the systems' transparency





#### The Systems Digitization



Electronic Consulate System

V.Consulate

Digitizing the Process of services provided by the Consulate

Electronic VISA System

e.visa

Digitizing the process of Granting VISA

www.cameroonevisa.net



#### The Consulate System

## Before...

- Fuzzy process
- Reactive system
- Human based system
- Lack of security
- No Time Planning
- Difficulty in archiving documents

## After...

- Clear and defined process
- Proactive system
- Process Driven system
- Process Monitoring
- Time planning and scheduling
- Electronic Archiving



#### Impact on the Cameroonian Digital Economy

Digitizing The Cameroonian Consulate Services causes a

- 1. E-visa facilitation leads to
  - increase in the number of tourists and their spending
  - Create additional jobs and services in the tourism sector
  - Increase in the contribution of tourism and travel industry in the Cameroonian GPD
- 2. Improving the Image of the country leads to
  - Increase in the Direct foreign investments



# Thank You

